

To: All Providers Submitting Medicare Crossover Claims

Subject: Transition Issues with CMS Coordination of Benefit Agreement (COBA)

EDS recently implemented a new federally mandated process to handle Medicare crossover claims. In the past, EDS received claim tapes from the Medicare carriers. In the new COBA process, CMS is utilizing a contractor to collect all Medicare claims data and forward claims for Medicaid eligibles to the Medicaid claims processing agents. We are experiencing a low volume of crossover claims at this time. EDS is working with the CMS contractor to resolve the issue. Once resolved, claims sent to EDS by the CMS contractor will be processed. Until this issue has been corrected, providers will see a low volume of Medicare crossover claims on their Explanation of Payment reports.

For additional information, refer to your August Issue of the Medicare A Newsline newsletter, page 20.